

Privacy Policy

“Jbi Tyres” is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

Jbi Tyres may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/07/2020

We may collect the following information:

- Name and business details
- Contact Information including e-mail address
- Billing and shipping addressing
- Name of person authorised for e-ordering
- Order transaction volume
- Record of transactions/areas accessed/time spent on line/number of online enquiries on the log in

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. We shall provide a unique Security Password to you so as to enable you to access your personal information.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information which we think you may find interesting if you tell us that you wish this to happen.

Applicable Law

These Terms and Conditions are governed by the laws in force in Australia and you irrevocably and unconditionally submit to the non-exclusive jurisdiction of the courts of Australia and any courts, which may hear appeals from those courts.

Cancellation by You

If you need to cancel an order, please contact us immediately on 0452 450 119. Our agreement with you only comes into existence once we have confirmed your order.

Currency

All prices quoted are Australian dollars (AUD).

Delivery and Shipping Policy

(1) All deliveries to pre-agreed locations will be in accordance with the rates set out in the delivery schedule of Jbi Tyres. Jbi Tyres reserves the right to change the rates at any time and the Purchaser shall be informed of any such changes. Any changes to the pre-agreed locations may attract additional administrative charges.

(2) Jbi Tyres may deliver Products by instalments but if it fails to deliver a particular instalment by a date specified for delivery, the Purchaser is not entitled to cancel the order for the Products.

(3) Notwithstanding any other provision in these Conditions, Jbi Tyres will not be liable to the Purchaser for any failure or delay in supplying Products.

Claims for damage and short delivery

The Purchaser agrees to inspect the Products immediately on receipt. The Purchaser shall notify Jbi Tyres of any shortage or damage by annotating and signing the consignment note / Delivery docket retained by the carrier, failing which the Purchaser shall not have any claims against Jbi Tyres.

Pick Ups

Tyres ordered for Pick up must be ordered during working hours and the PO should have “pick up” as

comment on checkout.

Parent/Child Accounts

Tyre orders can only be delivered to the store location assigned to the log in. Delivery addresses are not changeable.

Service Policy

We will respond to all enquiries within 24 hours during normal working hours.

The reference to the status of a product as on order is made for your convenience. Whilst every effort is made to ensure the delivery of ordered products, from time to time an out-of stock situation may arise subsequent to your order being made but prior to your order being picked. Placement of your order does not reserve stock.

Customer will be advised via e-mail or call should goods not be available.

Return Policy

The Purchaser may only return Products with the prior written consent of Jbi Tyres, which consent it may withhold in its absolute discretion. Jbi Tyres will only credit returns if it receives Products in their original condition.

To return a tyre please contact Customer service on 0452 450 119 to arrange a Goods Return Authority. Tyres returned within 48hours of delivery maybe returned free of charge. Outside of this period a handling charge will apply.

Security Policy

When customers submit sensitive information via the website, such information is protected both online and off-line. Where sensitive information is required, the transmission of information is encrypted and protected using Secure Sockets Layer (SSL).